



# RFD Information

## Form 2016

### As a NDC Recommended Funeral Director you will get:

- A full page listing on our website, including description of your business and what you offer, photo and contact details. (including a direct link to your own website.)
- Your details added to the Update Sheet accompanying every copy of the Natural Death Handbook sold. (Listings are made by town.)
- The NDC & RFD logo for you to use on your own website and leaflets.
- A window sticker.
- Verbal recommendation by our helpline staff to callers from your area.

To help cover the costs of administering our Recommended Funeral Directors scheme, including adding your details to our website, and to the Update Sheet included with every copy of the Handbook that is sold, we ask for a small donation from you, on an annual basis. The trustees have agreed that a donation of £50 is requested from firms wishing to become Recommended Funeral Directors, with an additional £10 each for the listing of each branch included.

### Recommended Funeral Directors Agreement

If you agree with and can comply with the terms below, you can become one of the NDC's Recommended Funeral Directors.

- To be flexible with the public and provide the service they request.
- To state clearly what your services can entail including a clear breakdown of costs for each part.
- To provide a very basic disposal service if requested.
- To provide information regarding all disposal options to all clients.
- To assist families who want only a part service from you and not make this difficult by selling 'packages only'.
- To explain that embalming is optional and what embalming entails.
- To inform families that they may like to help with some aspects such as washing and dressing the deceased or pall bearing.
- To state clearly if you are a member of a larger 'group'.
- To inform customers that they can send feedback about the service you have provided to the Natural Death Centre.
- To inform families if their loved one is being kept at another facility.
- To provide families with options for other types of celebrant beyond simply a minister or a humanist.
- To meet and make arrangements at the family home at no extra charge.

We expect you to provide accurate information and clear pricing and to draw families' attention to hidden costs including expenses beyond those of the funeral such as subsequent purchase of interment plots for ashes and memorial costs. This will help families to understand the total cost of every disposal option.

Please complete and sign the back of this form. If you have additional branches please attach their contact information to an additional sheet of paper and return the The Natural Death Centre Charity.



# RFD Information Form

<b>Company Name:</b>	<b>Head office Address:</b>
<b>Total number of branches:</b>	
<b>Your Name:</b>	
<b>Job Title:</b>	
<b>Tel:</b>	<b>Website:</b>
<b>Email:</b>	

**Please complete the following questions. If you require more space than is provided, please continue onto a separate piece of paper and return to the NDC with this form.**

<p>1. Will the same person who talks to the family about the arrangements be present on the day of the funeral? Nearly always <input type="checkbox"/> Sometimes <input type="checkbox"/> Not usually <input type="checkbox"/></p> <p>2. Are you a member of a professional association? SAIF <input type="checkbox"/> NAFD <input type="checkbox"/> BIFD <input type="checkbox"/> Other..... <input type="checkbox"/></p> <p>3. Do you have a chapel/viewing room for families? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>4. Will you provide the following without providing other services? :- Purchase of coffin - Yes <input type="checkbox"/> No <input type="checkbox"/> Collection of body from place of death within office hours - Yes <input type="checkbox"/> No <input type="checkbox"/> Collection of body from place of death out of hours - Yes <input type="checkbox"/> No <input type="checkbox"/> Refrigerated body storage - Yes <input type="checkbox"/> No <input type="checkbox"/> Embalming - Yes <input type="checkbox"/> No <input type="checkbox"/></p>	<p>Body preparation, washing and dressing - Yes <input type="checkbox"/> No <input type="checkbox"/> Hearse - Yes <input type="checkbox"/> No <input type="checkbox"/> Limousine - Yes <input type="checkbox"/> No <input type="checkbox"/> Bearers - Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>5. Do you routinely embalm? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>6. Will you enable families to transport the person who died from your premises themselves? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>7. Do you help with coffin free funerals? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>8. Do you help families who wish to keep the deceased at home? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>9. Do you have a printed price list? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>10. Do you have refrigerated facilities at every branch? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Further Comments:</p>
------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

**I agree to honour the Recommended Funeral Directors Agreement and to the best of my knowledge all the information provided in the questions above is accurate.**

(Company name)..... Signed.....  
 Print name..... Position.....  
 Date ...../...../.....

The Natural Death Centre Charity reserves the right to remove your details from the Natural Death Handbook Update Sheet and from our website should we receive complaints from the public that you are not honouring the information given regarding your services or flexibility.

<p><b>Please return:</b></p> <ul style="list-style-type: none"> <li>• The signed copy of this agreement and information form</li> <li>• Your donation or copy of BACS transfer</li> </ul>	<ul style="list-style-type: none"> <li>• Any literature &amp; a price list of services offered</li> </ul> <p><b>Please return to: The Natural Death Centre, In The Hill House, Watley Lane, Twyford, Winchester, SO21 1QX</b></p>
-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------